

# On-Site Computer Services

## **On Site Service:**

TechFlex TT will send a technician to your location to attempt to fix your Computer Problems. If we are unable to fix the problem in 1 hour, we will bring the computer back to our lab for diagnostics and testing. Our trip charge is included in our prices. Valid for all locations in Trinidad, for Tobago please contact us for a quote.

## **Price List**

### **On Site Tune-Up: \$350.00**

This service includes, diagnostics, Adware, Spyware, Virus and Trojan Removal, and a PC Tune-up. We are extremely thorough, and work very hard to remove all malware without resorting to formatting your computer.

### **Computer Evaluation: \$150.00**

Hardware Testing, and evaluation will provide a diagnostic as to the current condition of your computer, estimated life expectancy and cost benefit analysis as to whether or not other services are warranted.

### **Laptop Hardware Repair: \$200.00**

This is a per component fee for hardware replacement. Keyboards, RAM, and Hard drive replacement are examples. Hardware Costs are extra

### **PC Hardware Upgrades: \$200.00**

This is a per component fee for hardware replacement. RAM, Video Cards, CPUs, Power Supplies, Sound Cards and Hard drive replacement are examples. Hardware Costs are extra.

### **Software Installation: \$175.00**

Programs are getting more complex as time goes on. If you want to make sure that your programs are installed correctly we will be happy to install and configure it for you. Our fee is per program installed.

### **Expired Anti-Virus Removal and Replacement: \$250.00**

Did your computer come with a 'free' anti-virus that's now no longer working and asking you for money? We'll remove all old anti-virus software and replace it with the latest free anti-virus software we offer, and no further ongoing payments will be required.

### **Data Recovery: \$600.00 Up – Contact Us**

In most cases we are able to recover your data (pictures, music, documents) from your hard drive even if the computer will not boot. The price for this option is not fixed. Our minimum price is shown. We will be able to provide a quote after evaluation.

### **New PC Recommendation and Cleanup - \$250.00**

We will find the best computer for you that fits your needs and your budget. We will also remove any trial-ware applications, trial antivirus, and Crud-ware installed on the machine from the Vendor. We will also order the computer for you, and clean it so by the time you receive it, your new PC or Laptop is really ready to go.

**Wireless Network Installation and Configuration: \$750.00**

We will securely install and configure your wireless network (up to 2 devices). Additional configuration fee for other devices is \$100

**PC Tune-up: \$450.00**

If your computer is running slowly, it may not be a virus, it could be due to a conflicted registry, and you may have too many services running. This service also includes cleanup of temporary files, disk defragmentation, and a disk check. We will also run a stress test, and give you an approximation on the lifespan of your machine.

**Malware Removal: \$375.00**

If your computer has a virus, worm, Trojan, ad-ware or any other type of malware, we can usually remove them all without formatting your computer and losing your data.

**Operating System Re-Installation: \$350.00**

If you don't have your PC's recovery disks, we will assist you in ordering them (installation media costs extra). We will re-install the operating system and all of the computers drivers, and back up your documents pictures and music before reinstallation.

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**If you need anything else, and you do not see it listed here, please call us for a quote!**